

Joanne Thoelen  
Manhasset, NY 11030

May 24, 2010

Mr. Cameron templar  
Amendola's Fence Company  
600 Hillside Avenue  
New Hyde Park, NY 11040

Dear Cameron,

I had my fence installed at my Quogue home on Friday May 21, 2010. Per our telephone conversation on Saturday, I wanted to put in writing how pleased we were with the whole process.

You were most helpful from the start (especially since we showed up on a Sunday afternoon at 2:40pm when the store closed at 3:00 pm). You did not rush us, you explained everything in detail and helped us order ultimately what we wanted.

On Friday the men showed up on time before 9:30 am and started putting up the fence. They worked very hard all day with little or no breaks other than lunch. The finished product was far better than our expectations. The guys were pleasant, meticulous in their skills, and they cleaned up and swept up after they were finished. They probably left the deck area cleaner than they found it. They knew exactly what they were doing and how to do it.

As I said on the phone, most people will always complain when something goes wrong, but few ever compliment good service. I want to compliment everyone involved in the fence purchase, but especially the 3 men who did the installation.

Your company is a pleasure to work with and will be recommended to all who ask.

Sincerely,

Joanne and Frank Thoelen