

March 21, 2011

Roy R [REDACTED]
[REDACTED]

West Babylon, NY 11704

Sales Manager
Amendolas Fence
1084 Sunrise Highway
Amityville, NY 11701

Dear Amendola's:

My name is Roy R [REDACTED] and I would like you to know that I contacted the BBB about your company and it received an A+ rating at your Amityville location. I also contacted the Suffolk County Consumer Affairs and found complaints on your company were very minimal and were resolved. I also read reviews on the internet from Angies List and other sources – and based on all of the information I received, I decided to hire your company as of Sunday 3/20/2011 to do the fencing on my home in the West Babylon Area.

I was visited by your sales staff, namely Harry. He was very friendly and informative with a great personality. I would like you to also know that another reason I decided to do business with your company was because of the amount of time you have been in business. I realize I could have hired many other contractors who's prices quoted were cheaper – but if I have a problem, who do I call? And will they do the job right? And will it be quality workmanship? With these three questions that I am faced to wrestle with, I find comfort in the fact that at least with your company you have warranties and physical locations to go to which are very close to me – so if I have any issues, heaven forbid, I have somewhere to go.

Another enticement for me was the fact that a few neighbors in my area swear by your work, so I pray there will be no issues. I work really hard for what little I have, and money for fencing was not something that was easy for me to pull off, so please handle me with kid gloves. I would really appreciate and hope to post great reviews on your company. Thank you.

Sincerely,
Roy R [REDACTED]
West Babylon, NY

CC: BBB, SCCA, Amityville Chamber, Babylon Chamber